

Study Mission on “Quality Evolution — Way to Sustainable Growth” to Japan 12 - 17 September 2005



PRODUCTIVITY
生 產 力 培 訓 學 院 *Training Institute*

Please circulate this leaflet to those who are interested.

*Travel and hotel accommodation
for this study mission will be arranged
by a licensed agent.*

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**Hong Kong
Productivity Council**
香 港 生 產 力 促 進 局

Nature and Objective

The Hong Kong Productivity Council (HKPC) will organise a Study Mission to Japan to attend the International Conference on Quality (ICQ'05-Tokyo) held in Tokyo, Japan as well as visit high-profile organisations to see how good quality management is practised in Japan.

The objective of the study mission is to strengthen participants' knowledge in the following areas through participation in the ICQ'05-Tokyo and industrial visits:-

1. How a good quality management concept covered in the conference can be modified for individual companies;
2. How quality activities can sustain the growth of individual companies in future.

Programme Highlights

Lectures and Speeches by the following Quality Gurus and Experts in the Opening Session:

- Mr. Shoichiro Toyoda, Honorary Chairman, Toyota Motor Corporation
"Monotsukuri-Hitozukuri; Reliable Products Provision & Professional Development"
- Mr. Y.W. Lee, Vice Chairman, Samsung Electronics
"Quality Management in Samsung (Tentative)"
- Dr. A.V. Feigenbaum, President & CEO, General Systems Company Inc.
"The International Growth of Quality"
- Dr. Noriaki Kano, Professor, Tokyo University of Science
"Quality Evolution – Way to Sustainable Growth"

Industrial Visits

No.	Company Name	Website
1	Hino Motors Ltd.	http://www.hino.co.jp
	Choose one of the followings	
A	Nissan Motor Co., Ltd. Tochigi Plant (Automobile)	http://www.nissan.co.jp/EN/
B	Honda Motor Co., Ltd. Saitama Factory (Automobile)	http://world.honda.com/Japan/
C	Sanden Corp., Yattajima Plant (Show Case/Compressor)	http://www.sanden.co.jp/html/english.html
D	Maeda Corp. (Construction)	http://www.maeda.co.jp/index_e.html
E	Komatsu Manufacturing Co., Ltd., Oyama Plant (Construction & Mining Equipment)	http://www.komatsu.com/ce/
F	NTT Data Corp. (IT)	http://www.nttdata.co.jp/en/index.html
G	Ricoh Co. Ltd., Gotemba Plant (Office Automation Equipment)	http://www.ricoh.com/

Technical Sessions (6 Concurrent Streams)

I. Quality Evolution – Way to Sustainable Growth

I-1 Business Strategy and TQM

- 1 Corporate Governance for Competitiveness: Issues of Strategic Leadership in Indian Corporate Context
K Momaya / Indian Institute of Technology / India
- 2 A Study on Corporate Strategy for Customer Value Creation
Higuchi Kazuhiro / Denso / Japan
- 3 Building Best Practices for Business Excellence by TQM
Osada Hiroshi / Tokyo Institute of Technology / Japan
- 4 Different Strategies Need Different Approaches for Total Quality Management
Teun W Hardjono / Erasmus University / Netherland
- 5 Diversification Strategy of Business
Yamahata Yoshihiro / Univ. of Yamanashi Graduate School / Japan
- 6 Current Situation of Nissan Quality Management
Imai Eiji / Nissan Motor / Japan

I-2 Business Excellence through Quality

- 1 The Five Pillars of Organizational Excellence
H. James Harrington / Harrington Institute / USA
- 2 Corporate Governance of Japanese Companies in Changing Circumstances
Minami Minoru / NEC Planning Research / Japan
- 3 A New QMS Model-Sustainable Growth
Iizuka Yoshinori / University of Tokyo / Japan
- 4 Our Way to the Top of the Tree
Jaroslav Barton / Barton QSV Quality Service / Czech Republic
- 5 Holistic Performance Excellence (HOPE)
Aditya Nugroho / AIMS Consultants / Indonesia
- 6 The Operational Balance Scorecard: The Six Sigma Primer for BSC
John Man / Smart Process International / Singapore
- 7 A Reexamination of Japanese TQC/TQM (Tentative)
Valerie McGown / Victoria University / Australia
- 8 CS and Quality Management Scheme and its Practice
Mitsubishi Akio / Seiko Epson / Japan

- 9 Breakthrough Improvements in Sanden through the TQM approach
Mori Takeshi / Sanden / Japan

- 10 How SHARP's R-CATS Activities Empower Employees and the Organization a step toward Becoming the Ultimate Manufacturer
Takagi Misae / Sharp / Japan

I-3 Century of Globalization

- 1 Total Quality Management in Taiwan
Ching-Shaw Huang / National Taipei University of Technology / Taiwan
- 2 Quality Perceptions in Japanese Manufacturing Subsidiaries in the Czech Republic
Andre Everett / University of Otago / Czech Republic/New Zealand
- 3 Assessment of Progress-Manufacturing Excellence Activities in a Large Business Group
J Sridharan / Aditya Birla Group / India
- 4 Quality Management in the New Age: In What Direction We Are Going?
Adler Yu / Moscow Institute of Steel and Alloys / Russia
- 5 Practice what you preach: A Case Study showing why National Quality Organisations must themselves improve the quality within their own organisations
Paul O'Grady / EIQA / Ireland
- 6 Role of Quality Progress in Turkish Economical Development 1991-2005
Yalcin Ipbuken / Ipbuken Consulting / Turkey
- 7 Organizational Transformation based on a Leadership Model
Lapidus Vadim / Center Priorities IAQ / Russia
- 8 TQM, Now and in the Future
Kume Hitoshi / Chuo University / Japan

I-4 Quality Competition and Cooperation

- 1 Today's Quality: Practical Application for Results
Mike Adams / Allegheny Energy / USA
- 2 TQM Approach in Marketing-Unique Initiatives for Channel Capability Building to Achieve Market Dominance
Ashok Sharma / Mahindra & Mahindra / India
- 3 Brand QFD: Brand Quality Development for Maximizing Life Time Value
Kato Yuichiro / Nagoya Institute of Technology / Japan

II. Quality Evolution in Value Chain

II-1 New Product Development

- 1 A Study on Quality Corresponding to Price
Mochimoto Toshiyuki / Asahi University / Japan
- 2 New Product Development Case Study by Sundaram Clayton Ltd. India
S Selvamani / Sundaram-Clayton / India
- 3 Challenges and Opportunities for the Quality Management Role in High Tech Environment
Benson Tendler / Research in Motion / Canada
- 4 Strategic Sourcing Model in New Product Development for Hong Kong Toy Industry
Tony C T Chan / City University of Hong Kong / Hong Kong
- 5 New Supporting Methods for New Product Concept-making Based on the Customers' Function Evaluations
Okuhara Masao / Tokyo Univ. of Science, Suwa / Japan
- 6 Understanding Emotional Needs of the Japanese and Mexican Beer Consumer through Kansei Engineering Study
Ricardo Hirata Okamoto / Keisen Consultores / Mexico

II-2 Product Innovation

- 1 The True Way to Supply Chain Management: the Global Value Chain Management
Jean-Claude Douthe / VALESSENTIA AG / Switzerland
- 2 Auto Quality System at the cross of TQM and TPS
Jean-Claude Douthe / VALESSENTIA AG / Switzerland
- 3 New Planning Method of Information Systems for Supporting the Collaboration with Strategic Customer
Kobayashi Hideki / Matsushita Electric / Japan

II-3 Customer Delight and Satisfaction/Quality Assurance

- 1 Best Practices in Identifying Consumer Buying Behavior and Driving Continuous Service Improvement
Ling-Lang Tang / Yuan-Ze University / Taiwan
- 2 The Evaluation of Customer Satisfaction with Kano Quality Model on Distribution Center
Ling-Lang Tang / Yuan-Ze University / Taiwan
- 3 The Evolving Concept of Quality: A New Framework for Understanding and Defining Quality
Shane J Schvaneveldt / Weber State University / USA
- 4 'An Empirical Study of Economic Condition Effects on Customer Satisfaction: Japan-US Comparisons
Ikeshoji Masaomi / Tokyo Institute of Technology / Japan
- 5 A Model of Store Choice Based on Key Customer Value Elements: Key Factors and Structure of Customer's Satisfaction in Grocery Purchase
Fujino Akihiko / Distribution Economics Institute of Japan / Japan
- 6 New Strategies in Quality Management
Thomas Lutzenrath / Deutsche Telekom AG / Germany
- 7 Quality: Meeting Customer Expectations
Yann Vincent / Renault / France

II-4 Six Sigma

- 1 The Empirical Study of Integration Six Sigma System with Business Strategy: a case study of Taiwan Industry
Jung-Lang Cheng / Cheng Shiu University / Taiwan
- 2 Six Sigma and Improvement Tools: Examples of Quality Evolution in Scandinavian Companies
Ove Hartz / Technical University of Denmark / Denmark
- 3 Implementing Six Sigma in Small and Medium Sized European Companies
Willy Vandenbrande / Quality Solutions Consult / Belgium
- 4 Six Sigma-A Vehecle for Success, Bharti Experience
Arun Kumar Malik / Bharti Infotel Limited / India
- 5 Strategies for Successful Six Sigma Implementation
Lennart Sandholm / Sandholm Associates / Sweden
- 6 Essence of TQM and Six Sigma
Yamada Shu / Univ. of Tsukuba Graduate School / Japan
- 7 World Class Six Sigma Implementation at BAE Systems - Examples, Project Descriptions, and Results
Rick Watson / BAE Systems / USA
- 8 The Role of Discovery in Strategic Improvement
Charles A. Liedtke / Strategic Improvement Systems / USA
- 9 Lean Six Sigma for Quality Management in KT (The Largest Broadband Provider in the World)
Young-Bum Joo / Korea Telecom / South Korea

III. Resource Management for Quality Evolution

III-1 Human Resource Management

- 1 Manufacturing Leadership for Tomorrow: Developing Human Potentials Through Workforce Synergy
Arunasalam Swaminathan / Intel Malaysia / Malaysia
- 2 Human Resource Development of Quality Professionals for Re-engineering of Japanese Manufacturing Industry
Otaki Atsushi / Meiji University / Japan
- 3 The Trinity Model for Creating Motivation and Commitment
Su Mi Park Dahlgaard / Linköping University / Sweden
- 4 Developing Systemic Leadership
Jan Gillett / Process Management International / UK
- 5 Improving Management Quality, Seeking for Excellent Operation Zero Defect Practice by Qingyi
Chen Yangju / Qingyi Precision Maskmaking / China
- 6 A Consideration about Building of the Evaluation System in the Skilled Worker and that Skill Evaluation
Nishi Toshiaki Okayama Shoka University/ Japan
- 7 Quality Management Requirements for Top Managers
Kyra Orth / Deutsche Telekom AG / Germany

III-2 QC Circle Activities

- 1 Toyota Motor Corporation's Re-Enlivening of QC Circle Activities Through the Introduction of QC Circle Level Assessment
Shosaka Masahide / Toyota Motor / Japan
- 2 Value Added QC Circle Activities in Changi General Hospital
Goh Siew Mui / Changi General Hospital / Singapore
- 3 Research on the Characteristics of QC Circle Activities in Present Day in China
Seki Yasuji / Waseda University / Japan
- 4 e-QCC: Evolving Small Group Activities Fit to Workplace Environment Changes
Nakajo Takeshi / Chuo University / Japan
- 5 Reduce Time Test Leakage Impedance of Transformer
Wirat Kwanmuang / Electricity Generating Authority Of Thailand / Thailand
- 6 A Reduction of Aluminum Back-up Board Deformation : Seagate Model NL7359
Sawitree Talar / Mektec Manufacturing / Thailand
- 7 Self-Managed Team: A Corner Stone for Breakthrough Change
Mesut Kumru / Dogus University of Istanbul / Turkey

III-3 Human Resource Management

- 1 Gaining a Competitive Edge in the Knowledge Economy from your Customers
Denise Pek / Acuity Learning International / Singapore
- 2 Quality Information Control System (QUICS) based on Failure Cases in the Matsushita Group
Morioka Tetsuji / Matsushita Electric / Japan
- 3 Effect of TQM Promotion and Effectiveness of Knowledge Creation in an Enterprise
Miyashita Fumiyoshi / Kansai University / Japan

III-4 Organizational Management

- 1 Business Process Re-Engineering Using Information Technology and Knowledge Management Application for the New Frontier
Goh Mong Soon / Commerce Resource Development Centre / Singapore
- 2 Revolution of Constitution of Enterprise
Goto Akio / Mitsubishi Electric Engineering / Japan

IV. Methodology for Quality Evolution

IV-1 Strategy and Policy Management

- 1 Self-assessment Method for Innovative Product Development
Kishine Nobuyuki / Kao Corporation / Japan
- 2 Optimized Organization to Provide Sustainable Competitive Advantage and Application to Strategic Management by Policy in the Technology Innovation Field
Hatanaka Nobutoshi / Canon / Japan
- 3 Policy Management with the Consideration of Level of Policy and Four Student Model
Prinya Sainamthip / Thai Ceramic / Thailand

IV-2 Quality Function Deployment

- 1 Medical Technological Deployment System by QFD
Akao Yoji / Asahi University / Japan
- 2 Customer Satisfaction Analysis through QFD and Fuzzy Logic in a Paediatric Structure
Massimo Tronci / University of Rome / Italy
- 3 The Development of a New Design Tool Based on the QFD for Product's Improvement
Mario Fagnoli / University of Rome / Italy
- 4 Improving Competitiveness on Wheat Flour Industry Through Product and Service Design
Kuswara Irawan / PT Indofood / Indonesia
- 5 Applying QFD in the Plastic Injection Process
Ninlawan Choomrit / Srinakharinwirot University / Thailand

IV-3 Taguchi Method

- 1 Education of Robust Parameter Design by Twin Rotor Paper Helicopter
Takahashi Takenori / Keio University / Japan

IV-4 Statistical Method (SQC/SPC)

- 1 Identifying Character Attributes of Total Quality
Dinesh P Chapagain / Kathmandu University / Nepal
- 2 Selection of Process Characteristics from the Viewpoint of Application of Process Capability
Isaki Yoshinori / Denso / Japan
- 3 Apply Multi Radar Chart to Sales Strategy Decision
Jaw-Sin Su / Chinese Culture University / Taiwan
- 4 Quality Evolution Through Application of Shinin DOE in Automobile Starter
N Ravichandran / Lucas TVS / India
- 5 New Methods of Quality Management Based on Quality Information
Yang Shiyuan / Hefei Univ. of Technology / China
- 6 The Realization of the Effectiveness of Control Chart and the Development of the Practical Activities
Kosugi Takahiko / Toyota Motor / Japan
- 7 Economic Considerations in CAPD Model of P Control Chart for Quality Improvement
Sun Jing / Univ. of Electro-Communications / Japan
- 8 Allocating Effects in Non-Regular Fractional Designs
Matsuba Yusuke / Tokyo Univ. of Science / Japan
- 9 Pattern Recognition Based on Quantitative and Qualitative Multivariate Data
Kajizuka Keita / Tokyo Univ. of Science / Japan
- 10 A New Clustering with Principal Component Method
Ihara Masamori / Osaka Electro-Communication Univ. / Japan
- 11 Shift-Away Theory for Control Charts
Harold S. Haller / Case Statistical Consulting Center / USA

IV-5 Reliability Engineering

- 1 An Optimal Inspection Policy for a Markovian Deteriorating System with Stochastically Decreasing Lifetime
Tamura Nobuyuki / National Defense Academy / Japan
- 2 Use of the Process Failure Model Analysis(PFMEA) for Improving Manufacturing Reliability
S Prince Arockia Doss / BSA Crescent Engineering College / India

3	Knowledge Based Failure Mode and Effect Analysis in Concurrent Design Process S Prince Arockia Doss / BSA Crescent Engineering College / India
4	Efficient Algorithm for the Reliability of Multi-State Consecutive-k-out-of-n:F System Akiba Tomoaki / Yamagata College of Industry and Technology / Japan
5	Reliability Prediction of Re-Used Electronics Circuit Boards Ohta Shuichi / Univ. of Electro-Communications / Ricoh / Japan
6	Analysis of Service Reliability on Wedding Reception with Three-Element FMEA Masuda Akihiko / Teikyo Univ. of Science and Technology / Japan
7	Optimal Policy for Condition Monitoring Maintenance and its Relationship with Discriminate Analysis Suzuki Kazuyuki / Univ. of Electro-Communications / Japan
8	Prevention of Slugging Breaking through the Reciprocating Compressor Nattawoot Krepradab / PTT Public Company / Thailand

V. Quality Evolution Practices

V-1 Quality Management in Manufacturing and Construction

1	Implementation of Total Quality in an Iranian Steel Works David Hutchins / David Hutchins International / UK
2	Developed Model for the Assessment of Quality Management Level in Manufacturing Systems Vidosav D. Majstorovic / University of Belgrade / Serbia & Montenegro
3	Key Factors for Applying Statistical Process Control Technique in Electronic Industry Suntichai Shevasuthisilp / Changmai University / Thailand
4	Use of Pre-installed Sub-Ducts within 110mm dia. uPVC Pipes in StarHub Ltd's Core & Access Networks Sean Koh / Starhub / Singapore
5	The Introduction of New Quality Assurance Information Technology System Managed by Cell Unit and Through Process System (Flat & Web Network System) Ichiki Chikayoshi / Matsushita Electric / Japan
6	Analysis of the Index of Quality Supply Competence of Suppliers Wen Decheng / Shandong University / China

V-2 Quality Management in Health-care and Medicine

1	Using Balanced Scorecard for Quality Improvement: A Case of Community Hospital in Taiwan Kim Jean Chow / National Sun Yat-sen University / Taiwan
2	Use of Patient Satisfaction Data in Understanding Patient's Priorities and Perceptions Nadeem Mustafa Khan / Aga Khan University Hospital / Pakistan
3	Three Phases for Implementing Error Proofing in Healthcare A Blanton Godfrey / North Carolina State University / USA
4	KK Women's & Children's Hospital-Approach to Business Excellence through Quality Sylvia Sim / KK Women's and Children's Hospital / Singapore
5	Innovation and Continuous Improvement for Excellence in Pharma Industry K N Singh / Dr. Reddy's / India
6	Specific Approach to Risk Management for Healthcare Tanaka Kenji / Univ. of Electro-Communications / Japan
7	A Study about Configuration Model of Hospital Organization Ability to Actualize QMS Based on ISO9000s Shiwaku Tetsuo / Univ. of Tokyo / Japan
8	Quality Improvement of Elderly Cares Introducing Structured Care Plans: Development of the Databases Consist of ADL Information Kato Shogo / Univ. of Tokyo / Japan
9	Management Method for Group Working Yamauchi Daisuke / Tokyo Univ. of Science / Japan
10	Report on the Pursuing Perfection Initiative: A Multinational Effort to Design High Quality Systems of Health Care Thomas W. Nolan / Associates in Process Improvement / USA

V-3 Quality in Service

1	Sustaining High Performance in Public Organizations by Strengthening a Management System Kongkiti Phusavat / Kasetsart University / Thailand
2	A Study of Exploring Information Asymmetry Phenomenon and Developing a Dual-Agency Relationships Model Between Deposit Market and Loans Market in Taiwan's Banking Industry Hsiu-Chen Chang / Yu Da College of Business / Taiwan
3	Transparency:Tool in Operational Excellence Lim Peng Joo / National Institute of Public Administration / Malaysia
4	Sustainable Service Quality Model-A Guideline for Quality Evolution Practice in Service Industry V M Gunasekaran / UNIDO / India
5	Standardization and Quality Improvement in Attendant Service Kaneko Noriharu / Service Quality Management / Japan
6	Adapting Quality Management Principles to Central Bank Indrek Ostrat / Bank of Estonia / Estonia

V-4 Quality in Education

1	Monitoring Quality of Thailand Education with SPC Wichai Chattinnawat / Chaing Mai University / Thailand
2	Whole Brain Learning Methodology for Quality Philosophy in a Strategy for Quality Systems Masters Degree Daniel Inda / Procesos de Transformacion Organizacional / Mexico
3	How to Teach Business Statistics: A More Effective Way Robert T Amsden / University of Dayton / USA
4	Human Motivation Study Course Kako Akikazu / JSA / Japan
5	A Study to Improve Quality of Education by Using two Conjoint Measurements for the Teaching Method and the Study Method Tsubaki Michiko / Univ. of Electro-Communications / Japan
6	Strategic Quality Education in Japanese Corporations -Best Practices and the Future Perspectives Sakuda Minoru / Konica Minolta Holdings / Japan

7	The Process Model of Developing, Implementing and Maintaining Quality Management System of Private School Dominic Lau Hoe Chai / University Teknologi Malaysia / Malaysia
8	MTS Education by Simulative Manufacturing and Experiment Hamaguchi Katsushige / Murata Manufacturing / Japan

V-5 Quality of Software

1	Integration of Quality Models in Software Service Industry Prakash Viswanathan / Infosys Technologies / India
2	The Successful Transformation of Project Management in a Software Development Company Maeda Takamasa / Japan Systems / Japan
3	Comparison of Software Reliability Assessment Methods for Open Source System Development Tamura Yoshinobu / Tottori University / Japan

VI. Quality-related Management for Sustainable Growth

VI-1 Assessment of Managerial Quality

1	The Application of BS6413 to Identify the Quality Cost in a Swedish Wood Flooring Manufacture-Beyond the Figures Djoko Setijono / Vaxjo University/ Sweden
2	International Development of Quality Award Koura Kozo / Kozo Koura & Associates / Japan
3	Guideline and Applications of Self-Diagnosis for Sustainable Management Innovation Ishizu Shohei / Aoyama Gakuin University / Japan
4	Audit Supporting System for Quality Management System; AuditOWL Gehrmann Andreas / Aoyama Gakuin University / Japan/Germany
5	Improving Organizational Culture through Innovative Change Control Checklist Gary Y F Wong / City University of Hong Kong / Hong Kong
6	The Development of Selection Model for OTOP Industrial Handicrafts in Thailand Apichat Sopadang / Chaing Mai University / Thailand
7	In Search of Excellence-Past, Present and Future Jens J Dahlgard / Linkoping University / Sweden
8	Enhancing Value Organization James Kwek / Ministry of Defense / Singapore
9	New Assessment Method of Small-Group Activities Kobayashi Akiko / University of Yamanashi / Japan
10	Self-assessment and Redesign of Quality Management System based on Competitive Advantage Factors - Analyzing the Decision Mechanism for Competitive Advantage Factors and Establishing the Extraction Procedure Kaneko Masaaki / Waseda University / Japan
11	Assessment Method of Organizational Culture for the Management Innovation and its Application Ishizumi Katsuhiko / IBL / Japan

VI-2 Risk and Opportunity Management

1	Quality and Optimal Risk Management in the Hospital Labor Ward-Medical Perspectives K H Tan / KK Women's and Children's Hospital / Singapore
2	Reducing the Risk of Human Error John M Evans / HEB / UK
3	Risk Management with Zero Error V Swaminathan / NIQR / India
4	Integrated Risk Management Oikawa Tadao / QK Management Institute / Japan

VI-3 Environmental Management and Social Responsibility

1	A Review in Social Aspects of Quality Hasameddin Aref Kashfi / Iranian Society of Quality Managers/ Iran
2	Sustainable Growth-The Vedic Way Balvir Talwar / Bharat Heavy Electoricals / India
3	Business-Society Looping for Sustainable Growth Satyajit Majumdar / T A Pai Management Institute / India
4	Environmental Management System at Changi General Hospital Maragatham Ramany / Changi General Hospital / Singapore
5	A Comparison and Categorization of Corporate Citizenship Activities by Using Corporate Websites Yamada Takako / Univ. of Electro-Communications / Japan
6	A Modeling Study on Environmental Risk Management Shimamura Yukihito / Kanagawa Industrial Technology Research Institute / Japan
7	A Study on Consumer's Attitude to the Registered Products of Green Purchasing Network Horie Noriyuki / Tokyo Univ. of Information Science / Japan
8	Exploration of Issues on Total Ethical Management H. Samuel Wang / Chung Yuan Christian University IAQ / Taiwan

VI-4 ISO Standards Integration and Implementation

1	ISO9000 Certification in the UAE Walid Zaramdini / UAE University / UAE
2	Proposal of the Y Method Yoshikawa Hideo / Intellect / Japan
3	Implementing Administrative Total Productive Maintenance in Faculty of Manufacturing Engineering Puvanavarana A. Perumal / National Technical University College / Malaysia
4	The Internal Management System Audit-Important Management Tool for the Sustainable Development of an Organization Cornelia Butnaru / Romanian Association for Quality / Romania
5	ISO9000 Implementation in the Civil Service of Malaysia Yong Kok Seng / QMC Resource Centre / Malaysia
6	3 Dimension Organizational Function Chart Hirabayashi Yoshito / Technofer / Japan
7	Applying Neural Networks for Statistic Probability Distribution Recognition Chia-Jen Chou / National Tsing Hwa University / Taiwan

VI-5 Safety Management and Product Liability

- 1 A Proposition of New Modified 5S on Food Industry and Some Fields Required Hygiene
Komemushi Sadao / Kinki University / Japan
- 2 Prevention of Communication Errors for Cooperation Jobs
Shimonaka Daisuke / Univ. of Electro-Communications / Japan

VII. Poster Presentation

- 1 Developed Methodology for Process Integration in Supply Network
Vidosav D. Majstorovic / University of Belgrade / Serbia & Montenegro
- 2 The Transfer of QC Operations to Local Staff in Overseas Affiliated Companies while Promoting QC Activities
Arakawa Taizo / Kansai University / Japan
- 3 Quality Through Measurement
Santosh Kumar Jain / Bharat Heavy Electricals / India
- 4 The Challenges of Developing New Products
T.S. Gopi / Agro Machinery Corp. / India
- 5 Impact of TQM on the Mindset of Engineering Students
S Prince Arockia Doss / BSA Crescent Engineering College / India
- 6 ISO Implementation-Nepal (Facts and Challenges)
Surendra Shrestha / ICL Certifications Nepal / Nepal
- 7 Determination of the number of Kanbans in Stochastic Assembly Process Using a Simulation Approach
Pornthep Anussornnitisarn / Kasetsart University / Thailand
- 8 KK Women's & Children's Hospital-Journey of Process Improvement Project(PIP)
Sylvia Sim / KK Women's and Children's Hospital / Singapore

(Session themes may be revised or combined when announcing final presentation schedule later on.)

- 9 Quality Evaluation in the Design of Industrial Products
Mario Fagnoli / University of Rome / Italy
- 10 Leveraging the Right Information Technology Architecture for Improving the Performance of the Supply Chain
N Ravichandran / Lucas TVS / India
- 11 Assuring Quality and Safety of Drugs in Pharmaceutical Industry
K N Singh / Dr. Reddy's / India
- 12 Using FMEA in Fender Liner Process to Decrease Failure Rate
Ninlawan Choomrit / Srinakharinwirot University / Thailand
- 13 Deployment of Quality Characteristics on Classes of Mathematical Education for Modern Students -Expanding Tai's Model into Quality Improvement of Education
Tsubaki Michiko / Univ. of Electro-Communications / Japan
- 14 Quality and Competitiveness: Directions of Development and Implications
K. Momaya / Indian Institute of Technology / India
- 15 A Method of Deriving Potential Needs Based on Questionnaire Data for New Product Development
Sakata Masahiko / Mitsubishi Electric / Japan
- 16 Perception Difference of the Follower on the Self-Leadership Behavior
Izui Tsutomu / Kansai University / Japan
- 17 Imaginary Experiment Based on Bivariate Evaluation for Diverse Market
Tahara Shinichiro / Tokyo Univ. of Science / Japan
- 18 To Reduce Number of Battery Car Derailment at Turn Table Line-II
Sunisa Chansanel / Thai Acrylic Fibre / Thailand
- 19 Histogram Analysis of the Quality Supply Competence of Suppliers
Wen Decheng / Shandong University / China

Who Should Attend

This study mission is particularly suitable for those who seek to develop their quality management skills. These persons include the management personnel in quality, manufacturing and productivity improvement, and owners of small & medium enterprises.

Programme Schedule

The tentative itinerary for this study mission is as follows:-

Day	Date	Programme
One	12 September, 2005 (Monday)	Leave Hong Kong for Tokyo
Two	13 September, 2005 (Tuesday)	Industrial Visit to Hino Motors Ltd.
Three	14 September, 2005 (Wednesday)	Participating in the ICQ'05-Tokyo - Opening Ceremony & Technical Sessions
Four	15 September, 2005 (Thursday)	Participating in the ICQ'05-Tokyo - Technical Sessions
Five	16 September, 2005 (Friday)	Industrial Visit
Six	17 September, 2005 (Saturday)	Leave Tokyo for Hong Kong

All activities will be held in Tokyo.

Fee

Participation fee for the study mission is HK\$15,800 per person. The fee includes:-

1. A round-trip (economy class) group air-ticket (Hong Kong / Tokyo / Hong Kong);
2. Hotel accommodation is based on 2 persons occupying a twin-bedded room for 5 nights
(a surcharge of HK\$3,000 for a single room);
3. American Breakfasts for 5 mornings;
4. Participation fee for the ICQ'05-Tokyo and 2 Industrial Visits;
5. Transportation between the hotel and airport, and Industrial Visits;
6. Souvenirs for organisations visited;
7. Airport Taxes.

General Information

As places are limited, applications will be considered on a first-come-first-served basis. Please note that the final acceptance of participants will be made by the Organiser. Participation fee will be fully refunded if the applicant is not accepted. However, the Organiser reserves the right to cancel the study mission due to uncontrollable circumstances. As the medium of communication will be English and Japanese, it is essential that participants should be able to speak and comprehend English or Japanese reasonably well in order to benefit from the programme.

Duration

12 – 17 September 2005 (Monday to Saturday)

Visa Application

Participants are required to apply for an entry visa. However, participants holding a BNO or HKSAR passport do not need to apply.

Application

Please complete the attached application form and send it together with a crossed cheque payable to the "Hong Kong Productivity Council", Productivity Training Institute, 3/F, HKPC Building, 78 Tat Chee Avenue, Kowloon Tong, Kowloon.

Deadline for Application

Applications should reach HKPC on or before 23 August, 2005.

Enquiries

For further information regarding the study mission, please call Mr. Ricky Cheng at 2788 5017 or Mr. Alan Kam at 2788 6215 or Fax 2788 5011 or e-mail: rickyche@hkpc.org / alankam@hkpc.org

