

# Six Sigma Breakthrough Seminar



**28 September 2005 & 22 October 2005**

Hong Kong Productivity Council, Six Sigma Society of Hong Kong and the Department of Manufacturing Engineering and Engineering Management of the City University of Hong Kong are proud to present the “Six Sigma Breakthrough” Seminar. In the seminar, we will discuss the deployment of six sigma to improve the product quality in the manufacturing industry as well as the application of six sigma to industry of different sectors, such as hotel, airline, bank, insurance company, property management, government dept, logistics, inventory control, R&D, call center, sales & marketing, etc. to improve the service quality.

Speaker	Contents of each session
<b>Dr. John MAN</b> is a Fellow Certified Management Consultant (FCMC) and a Master Black Belt trainer with more than 15 years of Six Sigma experience. Dr. Man has conducted a series of Six Sigma training in Hong Kong, including Black Belt (9 rounds), Green Belt (11 rounds), Six Sigma Deployment and Awareness, etc. Dr. Man is a Six Sigma Resource person serving the government & private organisations in Vietnam, Singapore, India, Indonesia, Philippines and Hong Kong.	<b>Session One:</b> <ul style="list-style-type: none"><li>• Leadership of Six Sigma organization in a Global market.</li><li>• Learning model for creativity and Innovation.</li><li>• Performance capability measurement.</li><li>• Customer value and cost of quality.</li><li>• Concepts of defects and defectives.</li><li>• DMAIC checklist.</li><li>• Statistical and Experiential methods.</li></ul>
	<b>Session Two:</b> <ul style="list-style-type: none"><li>• Principle</li><li>• Application</li><li>• Benefit</li><li>• Six Sigma Vs TQM</li><li>• Lean Concept</li></ul>

Please tick appropriate box(es)

Session One : 28 September 2005 (Wed) 3:30pm – 5:30pm

Session Two : 22 October 2005 (Sat) 2:30pm – 4:30pm

Medium : Conducted in English

Venue : 1/F., HKPC Building, 78 Tat Chee Avenue, Kowloon Tong, Kowloon

Enquiries : Mr. Alan Kam (Tel: 2788-6215 Email: alankam@hkpc.org)

Mr. Ricky Cheng (Tel: 2788-5017 Email: rickyche@hkpc.org)

## Seminar Reservation Slip (Our Fax: 27885011)

Maximum THREE participants per company

Name : \_\_\_\_\_ Email: \_\_\_\_\_

Company : \_\_\_\_\_ Position: \_\_\_\_\_

Mobile : \_\_\_\_\_ Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

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