

**Seminar on  
Six Sigma**

**FREE**

# Unleash your Business Performance Capability: How to overcome resistance to change & deliver 'fail-safe' proposals

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In a company, any effort to develop solutions should be motivated by the urgency to increase the process capability of the business performance. Instead of identifying problems, the teams should find the reasons that improve current performance and capabilities.

During the seminar, the presenter will persuade project sponsors and champions in organizations to use a template for assessing team efforts in developing and launching solutions that impact on the business and strategic goals. He will advocate an evidence-based approach that offers confidence in the solutions; overcomes resistance to change and delivers 'fail-safe' proposals enabling a seamless hand over from the team to the process owners.

**Date:** 28 Nov 2009 (Sat)  
**Time:** 14:00 - 16:00  
**Venue:** 1/F, HKPC Building, 78 Tat Chee Avenue, Kowloon  
**Language:** English/Cantonese  
**Enquiries:**  
**Tel:** 2788 5833 (Ms Yeung)

- The seminar aims to help interested teams to:
- ✓ Deliver significant changes that impact on business performance
  - ✓ Win acceptance for solutions and obtain management support
  - ✓ Achieve seamless 'hand-over' of solutions to process owners by applying the vital 7 elements

Presenter: **Dr. John Man** PhD (Quality Mgt), MA (Edu), MBA (HR&Change Mgt), BA (Ind. Psy.), BA (Pol, Hist & Soc)



Dr. Man has over 20 years of experience in quality and related fields. He is a Six Sigma Master Black Belts of both the Juran Institute and the American Society of Quality. He has conducted a series of Six Sigma training programmes in both Hong Kong and Mainland China, including Awareness (4 rounds), Green Belt (12 rounds), Black Belt (12 rounds) and Six Sigma Deployment (12 rounds). More than 1000 people have been trained by Dr. John Man. He has been a devoted Six Sigma Project Mentor for over 250 Green Belt projects and over 100 Black Belt projects.

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**For reservation, please fax the completed form to 2788 5350. E-mail: [esthery@hkpc.org](mailto:esthery@hkpc.org)**

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